

## E-TOLL INFORMATION

Key facts about using the HU-GO electronic toll system in Hungary.

### Who are subject to toll payment in the HU-GO system?

In the distance-based HU-GO electronic toll system toll is required to be paid for all cargo vehicles and towing vehicles with a maximum permissible gross weight exceeding 3.5 tonnes, tractors (including semi-trailer towing vehicles), and all articulated vehicle combinations consisting of such a motor vehicle and a towed trailer or semi-trailer.

### The use of which roads requires the payment of e-toll?

Information about toll expressways and main roads is available at NTPS Plc.'s website, hu-go.hu, under Maps.

### How is the rate of e-toll calculated?

In line with EU requirements, toll charges in Hungary are calculated in proportion to the distance travelled, depending on road category, vehicle category and the vehicle's environmental (emission) classification.

### Vehicle categories

- **J2** category: heavy goods vehicle with a total weight over 3.5 tons **with two axles**
- **J3** category: heavy goods vehicle with a total weight over 3.5 tons **with three axles**
- **J4** category: heavy goods vehicle with a total weight over 3.5 tons **with four or more axles**

### Gross price of road use (HUF / km)

	Vehicle category	J2 category		J3 category		J4 category	
	Road category	Expressway	Main road	Expressway	Main road	Expressway	Main road
Emission class	<b>A ≥ EURO V</b>	61,4	26,1	86,12	45,22	133,33	83,16
	<b>B = EURO II – EURO IV</b>	72,23	30,71	101,32	53,2	156,86	97,83
	<b>C ≤ EURO I</b>	83,06	35,32	116,52	61,18	188,23	117,4

All rates shown in the table are inclusive of VAT. The toll rates are valid from 15.10.2022.

### Emission classes

Differentiating factors for toll calculation per EURO emission class:

Emission class	Vehicle categories J2-J3	Vehicle category J4
<b>Category A</b>	0,85	0,85
<b>Category B</b>	1,0	1,0
<b>Category C</b>	1,15	1,2

## How can users declare road use?

### Using an on-board unit

The use of OBUs is most recommended for those who frequently use the toll road sections. For this purpose, on-board units are provided by, among others, companies providing fleet tracking services (so-called toll declaration operators) contracted with NTPS Plc.

The list of toll declaration operators is available on the hu-go.hu website under Audited Return Contributors.

### Using a pre-purchased route ticket

For those who do not travel regularly, but wish to use the toll routes on pre-planned routes, we recommend the purchase of a route ticket. Please note that route tickets must always be purchased in advance. Routes can be planned at hu-go.hu under Occasional Route Ticket or by using the route planning tools available at the HU-GO reseller and customer service points of sale (kiosks or computers) indicated with the HU-GO sticker. Information on the e-toll points of sale and the contact details of the customer service offices of NTPS Plc. are available at the hu-go.hu website.

## Where and how can I pay e-toll?

E-tolls are paid in proportion to the distance travelled as a registered or unregistered user of the HU-GO system.

### If you are a registered user

If you prefer to use the pre-purchase method, you can top up your account created upon registration. If toll declaration is made using an on-board unit or a route ticket, the system automatically charges the account with the toll. The balance can be topped up by using cash, a bank card or a fuel card at a [points of sale](#), or through the website hu-go.hu using a bank card. The balance can also be topped up by wire transfer.

### If you are not a registered user

Users who are not registered in the HU-GO system can only buy route tickets. You can pay for road use at the reseller's points of sale using the available payment methods (cash, bank card, fuel card etc.), or through the website using a bank card.

## How is the payment of e-toll verified?

NTPS Plc. verifies the payment of electronic tolls by using permanent toll booths, mobile data collection vehicles and mobile enforcement units. The system recognizes and records the data of the vehicles that are important from the perspective of toll payment.

## What happens if someone fails to declare and pay the e-toll?

If a vehicle is not cleared for electronic toll payment, it is considered to be a case of unauthorized road use.

Unauthorized road use is penalized by an administrative fine imposed by the authority (police). Motorists are called to account through roadside inspections and based on the principle of objective liability.

## What is the amount of the fine?

In the event of unauthorized road use, the relevant legislation takes into account the duration of unauthorized use, determining the amount of the fine according to three time bands. This enables road users to rectify the situation shortly after the error is detected and thus to avoid payment of a higher fine.

Fine rates are classified into three categories by the legislation, based on the principle whether further offences were committed within the 8-hour time band following the initial detection of unauthorised road use.

On that basis, road users should anticipate

- **a moderate fine** if they did not commit an offence following the detection of unauthorised road use or the offence was limited to the first two hours from the detection;
- **an average fine** if they repeatedly infringed the rules between the 2nd and 4th hours following the initial detection of unauthorised road use but the offence was not repeated after the 4th hour;
- **a high fine** if they repeatedly infringed the rules between the 4th and 8th hours following the initial detection of unauthorised road use.

The traffic ticket fines determined by vehicle categories, the manner of offence and the relevant time bands are shown in the table below:

Vehicle category	0-120th minute following the incident	121st-240th minute following the incident	241st-480th minute following the incident
<b>Failure to pay the toll prior to starting to use the road</b>			
<b>J2</b>	HUF 30,000	HUF 90,000	HUF 140,000
<b>J3</b>	HUF 35,000	HUF 100,000	HUF 150,000
<b>J4</b>	HUF 40,000	HUF 110,000	HUF 165,000
<b>The toll or environmental category in the declaration submitted is lower than the actual category</b>			
<b>J2</b>	HUF 24,000	HUF 72,000	HUF 110,000
<b>J3</b>	HUF 28,000	HUF 80,000	HUF 120,000
<b>J4</b>	HUF 36,000	HUF 88,000	HUF 135,000
<b>The on-board unit is included in the register of invalidated units at the time the road is used</b>			
<b>J2</b>	HUF 30,000	HUF 90,000	HUF 140,000
<b>J3</b>	HUF 35,000	HUF 100,000	HUF 150,000
<b>J4</b>	HUF 40,000	HUF 110,000	HUF 165,000

## What can be done to prevent the accumulation of toll fines and penalties?

### Low balance notification

In essence, NTPS Plc. sends a notification to the contracted toll payer whenever the current account balance drops below the amount specified in advance. It is advisable to set this amount so that the user has the opportunity (sufficient time) to top up the balance after reading the e-mail notification. The feature is free of charge, but only available to registered users. By default, low balance notifications are inactive, and must be activated by the user in their user profile.

## Alerts

This feature aims to protect bona fide carriers. Essentially, NTPS Plc. sends alerts by email to the contracted toll payer whenever road use by a tolled motor vehicle is detected that is presumably unauthorised, such as wrong number of axles set, in order to avoid the accumulation of fines.

The feature is free of charge, but only available to registered users. By default, alerts are inactive, and must be activated by the user in their user profile.

For detailed information on the operation of the HU-GO system, please visit [hu-go.hu](https://hu-go.hu), where the applicable laws and regulations are also available. If you have any questions or concerns, the customer service representatives of NTPS Plc. will be happy to help.

[hu-go.hu](https://hu-go.hu)

